

CHRONONOLOGY SUPPLIED BY ENVIRONMENTAL HEALTH OFFICER

Pinner Green Social Club Limited, 200 Rickmansworth Road, Harrow, HA5 3TJ.

16.11.15: Complaint received

09.12.15: Completed diary sheets returned

04.01.16: RIPA letter sent to PGSC

15.01.16: Telephone call from Mrs Kim Kirkbride club treasurer to discuss complaint and letter.

15.01.16: Spoke to complainant, advised that things appear to have been better since council intervention.

24.02.16: Email from C to advise situation has reverted back to normal giving dates and times of disturbances.

24.02.16: I telephoned the club and spoke to bar manager. He was unaware of the complaint and quite dismissive of it, rude at one point until the seriousness of the matter was pointed out to him. I requested that he ask Ms Kirkbride to contact me.

25.02.16: Kim Kirkbride called and suggested she would monitor the next class in a bid to reduce noise coming from premises.

25.02.16: Spoke to complainant to advise of such, he was happy to oblige with 'experiment'.

02.03.16: Received an email from C to advise that all was well and no noise heard from dates that monitoring was in place.

03.03.16: Tried to call Mrs Kirkbride to give feedback unable to leave a message.

21.03.16: Again tried to call Mrs Kirkbride to give feedback.

13.04.16: Email from C to advise that club has reverted back into old ways and that he is extremely disappointed.

18.04.16: Installed a noise recorder into C's property. Also viewed some footage taken on C's mobile phone of loud music and patrons congregating outside fire exit doors.

28.04.16: Noise recordings analysed – confirmed statutory nuisance

03.05.16: Notice served in person to Mr & Mrs Kirkbride